

STATEMENT BY THE GENERAL MANAGEMENT REGARDING THE COMPANY'S QUALITY AND ENVIRONMENTAL POLICY

Feltri Marone S.p.A is committed to leading the paper and corrugated industry towards excellence and sustainability, fostering innovation and promoting continuous growth. Our mission is to develop increasingly innovative products that meet the evolving needs of our customers and the dynamic market.

The Quality Management System, based on the UNI EN ISO 9001:2015 standard, has been implemented by the Management to ensure the efficient and effective use of resources, with a particular focus on customer satisfaction, transparency, fairness, and consistency for all stakeholders. This includes a commitment to minimizing the environmental impact of our production processes.

The Management is dedicated to ensuring that this policy is understood, shared, and executed by every employee, collaborator, and stakeholder. To support this, the policy will be visibly displayed on company bulletin boards and published on our website.

Furthermore, through this document, the General Management defines and communicates the objectives to be pursued in compliance with current regulations. These objectives, which are measurable and periodically monitored by Management and the Quality System Manager, focus on achieving continuous improvement in system effectiveness. The objectives include:

- **Stakeholder Satisfaction:** Maintain consistently high levels of satisfaction among all stakeholders, including customers, employees, collaborators, and partner companies.
- **Environmental Responsibility:** Assess and manage the environmental impacts of our production activities, adopting procedures that ensure minimal ecological impact where possible.
- **Pollution Prevention and Waste Management:** Emphasize environmental protection, pollution prevention (water, air, soil, subsoil), and continual improvement in waste management through recovery and reuse initiatives.
- **In-House Expertise:** Prioritize vertical integration of knowledge by employing highly skilled workers and professionals to deliver cutting-edge technological solutions for our customers.
- **Clear Communication and Resource Availability:** Ensure transparent communication and the availability of necessary resources and knowledge to guarantee the effective operation of company processes.
- **Health and Safety:** Implement a robust health and safety management system, focusing on high standards of prevention and protection for all personnel.
- **Technological Innovation:** Identify opportunities for technological advancement and business renewal to develop products that exceed market expectations.
- **Supplier Collaboration:** Select and qualify suppliers of products and services that impact final quality, involving them in the achievement of our corporate objectives to the extent of their capabilities.

At Feltri Marone, our mission is to meet and exceed customer expectations while respecting people, the community, and the environment.